

United States Postal Service®

INDUSTRY ALERT

December 30, 2020

COMPLETED: Package Platform Release 2.3.3.5 – *Wednesday, December 30, 2020*

As previously advised, today (*Wednesday, December 30, 2020*), the United States Postal Service implemented the following software update:

- Package Platform Release 2.3.3.5

Package Platform Release 2.3.3.5 included an update to **Data Services** which resolved invoice discrepancies related to incorrect mapping of Origin and Destination ZIP Codes. Updated Package Platform Release 2.3.3.5 Release Notes (*Change 3.0*) are attached.

During the 1-hour implementation and validation window, there was a brief impact to Package Platform, Enterprise Payment System (EPS), and Informed Visibility-Mail Tracking and Reporting (IV-MTR) which may have resulted in delayed receipt of the following data for some customers:

- **USPS Returns** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- Postage Payment for **USPS Returns** service via EPS
- EPS data feeds to IV-MTR

Based on the most-recent assessments, data is now current. Accordingly, **Incident #05346826 has been CLOSED.**

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Again, please accept our apology for any inconvenience.

REMINDER: There was **no impact to delivery of packages.**

Direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

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